

## **REOPENING OFFICE ANNOUNCEMENT IN RESPONSE TO COVID-19**

We hope this letter finds you and your family in good health. Our communities have been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our office's commitment to your safety.

Infection control has always been a top priority in our practice. We follow recommendations and guidelines made by the American Dental Association (ADA), the Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). This allows us to make sure that our infection control procedures are up-to-date and enables us to provide the safest environment for our patients and their family members.

During this time, we have implemented additional safety precautions to help protect our patients and have implemented new screening measures, changes to check-in/check-out procedures, as well as limiting the number of patient appointments each day.

### **AT OUR OFFICE:**

Upon arrival, patients will call our office at 972-233-1311 and remain in their vehicle. A team member will come out to escort you or your child inside the office.

Unfortunately, we cannot admit anyone into the office other than the patient at this time...this includes parents, spouses, siblings.

Every person entering the office **must** wear a face covering.

Upon entering the office, we will ask you the COVID-19 health screening questions. If any answers are "YES", we must reschedule for a later date for everyone's safety. We will take your temperature and ask you to use our hand sanitizer.

To minimize cross-contamination, we will ask you to dispose of any outside gloves before you enter.

We will escort you back to your assigned chair.

We will be scheduling appointments in a manner that promotes social distancing and allows for adequate time for us to disinfect all areas of use in between patient appointments.

We have added HEPA Air Filtration stand alone air cleaners in the office to help improve the air quality in the area for all patients and staff.

We will be wearing all the required Personal Protective Equipment (PPE) in accordance with CDC & OSHA guidelines.

You should plan to bring your own blanket, jacket, sweater, etc since our office may be somewhat colder to accommodate any additional PPE we will be wearing.

Thank you for being part of our dental family. We value your trust and look forward to welcoming back our patients, neighbors, and friends.

We are all in this together.